



# Operations Management



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Jeffrey K. Pinto

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Ali E. Abbas & Ronald A. Howard

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- Challenging, because solutions must be financially sound, resource-efficient, as well as environmentally and socially responsible
- And everywhere, because in our daily lives, whether at work or at home, we all experience and manage processes and operations.



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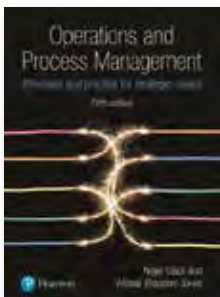
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## Operations and Process Management, 5e

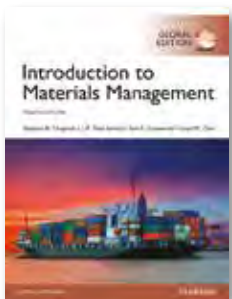
Nigel Slack & Alistair Brandon-Jones

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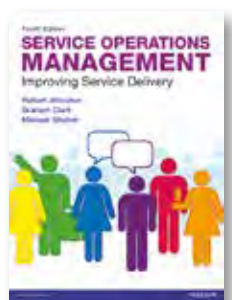
S. Thomas Foster

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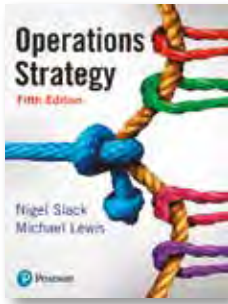
Robert Johnston, Graham Clark & Michael Shulver

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Hokey Min

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